

REFUND POLICY

When Refunds are Not Available

The School District reserves the right to refuse any request for a refund, regardless of the reason for the request, if it is received after the commencement of the Program.

Refunds shall not be issued to Students who:

- Are dismissed from the program due to a violation of school or program rules
- Become landed immigrants after September 30th of the current school year
- Are removed from the program because the information provided in their application is determined by the School District to be false or misleading, including undisclosed illness, medical or mental health conditions.

Refunds Will be Considered:

- When a student shows proof that the Study Permit was not granted by the Immigration, Refugees and Citizenship Canada (IRCC) within 15 days of the receipt of their Letter of Acceptance and the refusal letter within the 15 days of issue is submitted with the request
- When a student is unable to travel due to travel bans or restrictions out of their control, with supporting documentation
- If the School District is satisfied that the student is medically unfit or unable to travel, with supporting proof if these conditions are met:
 - Medical proof: must be provided by official doctor's notes if requested
 - No Prior Knowledge: student or parent did not know about the medical issue before enrolling

If the Circumstance of a Refund is Considered Appropriate:

The School District reserves the right to reduce the amount of Fees refunded to offset costs including, class placement, loss of staff time or resources.

- Homestay fees may be pro-rated upon review in a case by case scenario
- A portion of the tuition may be refunded on a case by case scenario, unless the program has already started
- Program and application fees are not refundable
- Medical Insurance is not refundable after it has been purchased by the program

Qualicum School District is not liable for losses/expenses that may incur as a result of the District being unable to provide education owing to labour dispute, inclement weather conditions or other causes beyond its control. The District is not obliged to provide refunds under these ances.